

Upbra Returns & Exchanges

Please follow these simple steps to process a return and/or exchange:

①



Fill out the return form below for both exchanges and refunds.

②



Package up the unhooked item you are returning back along with this return form back into the original packaging.

③



Put new labels over old labels, and seal up the box.

④



Mail it back to us.

Order # _____

Customer # _____

Name _____

Phone Number _____

Address 1 _____

Address 2 _____

City _____

State/Province _____

Zip/Postal Code _____

E-mail Address _____

PLEASE SPECIFY THE ITEM(S) YOU ARE SENDING BACK TO US:

STYLE NUMBER	COLOR	SIZE	QTY	REASON CODE

REASON CODES: [1A] Too small in cup [1B] Too small in band [1C] Too small in both band and cup
 [2A] Too big in cup [2B] Too big in band [2C] Too big in cup and band [3] Defective: _____
 [4] Other (please explain): _____

For office use only:

PLEASE SPECIFY THE ITEM(S) THAT YOU WOULD LIKE IN EXCHANGE. (LEAVE BLANK FOR REFUNDS.)

EXCHANGE W/ STYLE #	COLOR	QTY	REPLACEMENT SIZE YOU WANT*
			CUP 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/> BAND 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/>
			CUP 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/> BAND 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/>
			CUP 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/> BAND 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/>
			CUP 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/> BAND 1 size smaller <input type="checkbox"/> same size <input type="checkbox"/> 1 size bigger <input type="checkbox"/>

For help with sizing for your exchange, please visit: www.upbra.com/exhelp.php
 *If you think you need more than 1 size smaller or bigger, please contact us.

Please send your return via the Post Office, and keep a copy of the return tracking number for your records.

Please wrap your package securely and send it to: COOLWARE, 7405 Greenback Ln #110, Citrus Heights, CA 95610.
 Phone: 1-213-884-4980 | E-mail Address: office@upbra.net

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