

Upbra Returns & Exchanges

Please follow these simple steps to process a return and/or exchange:

①



Fill out the return form below.

②



Package up the unhooked item you are returning back along with this return form back into the original packaging.

③



Cover any old stickers on box. Use return address label located on the back of this return form at the top right hand corner. Seal up the box.

④



Go to your local post office to apply the correct postage and mail it.

You may return unworn (only tried on for size) merchandise with all size tags attached and in its' original package within 30 days from the date in which you received your original shipment. Make sure the center cleavage control straps are unhooked and bra straps are included for all returns or you will be charged for a 25% restocking fee for damaged, missing parts, or signs of wear. All refunds will be issued back to the original credit card. Initial shipping charges are non-refundable. **Please allow 18 business days for your return(s) or exchange(s) to be processed.** Items marked as Seconds/Slightly Imperfect Upbra® bras are not eligible for a refund.

Name _____

State/Province _____

Address 1 _____

Zip/Postal Code _____

Address 2 _____

E-mail Address _____

City _____

Phone Number _____

PLEASE SPECIFY THE ITEMS YOU ARE SENDING BACK TO US:

STYLE NUMBER	COLOR	SIZE	QTY	REASON CODE

REASON CODE: [1A] Too small in cup [1B] Too small in band [1C] Too small in both band and cup [2A] Too big in cup [2B] Too big in band [2C] Too big in cup and band [3] Defective (please explain): _____ [4] Other (please explain): _____

For office use only:

CutOrd

RetCode

Cond

CustNum

PLEASE SPECIFY THE ITEMS THAT YOU WOULD LIKE IN EXCHANGE:

EXCHANGE W/ STYLE #	COLOR	SIZE	QTY	-OR- REFUND AMT

Please send your return(s) via Standard Mail, and attain a receipt or tracking number for your reference.

Please wrap your package securely and send it to: COOLWARE, 5510 BIRDCAGE ST #130, CITRUS HEIGHTS, CA 95610-7620.

Phone: 1-213-884-4980 | Fax: 1-916-313-8558 | E-mail Address: orders@upbra.net

For office use only:

Initial	Amt	Chkr1	Chkr2	REG	AMA	PP	FC	P	INT	RS	FRM	\$
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