

Upbra Returns & Exchanges

Please follow these simple steps to process a return and/or exchange:

①



Fill out this return form.

②



Package up the unhooked item you are returning back along with this return form back into the original packaging.

③



Cover any old stickers on box. Use return address label located on the back of this return form at the top right hand corner. Seal up the box.

④



For international orders, go to your local post office to apply the correct postage and mail it. For domestic orders, stick on prepaid label included in shipment and then drop off your package at your local post office.

Order # _____

Customer # _____

Name _____

Phone Number _____

Address 1 _____

Address 2 _____

City _____

State/Province _____

Zip/Postal Code _____

E-mail Address _____

PLEASE SPECIFY THE ITEMS YOU ARE SENDING BACK TO US:

STYLE NUMBER	COLOR	SIZE	QTY	REASON CODE

REASON CODES:

[1A] Too small in cup

[1B] Too small in band

[1C] Too small in both band and cup

[2A] Too big in cup

[2B] Too big in band

[2C] Too big in cup and band

[3] Defective (please explain): _____

[4] Other (please explain): _____

For office use only:

EXCHANGE W/ STYLE #	COLOR	QTY	REPLACEMENT SIZE YOU WANT*					
			CUP	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		
			BAND	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		
			CUP	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		
			BAND	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		
			CUP	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		
			BAND	1 size smaller <input type="checkbox"/>	Same Size <input type="checkbox"/>	1 size bigger <input type="checkbox"/>		

For help with sizing for your exchange, please visit: www.upbra.com/exhelp.php

**If you think you need more than 1 size smaller or bigger, please contact us.*

Please send your return(s) via Standard Mail, and attain a receipt or tracking number for your reference.

Please wrap your package securely and send it to: COOLWARE, 5510 BIRDCAGE ST #130, CITRUS HEIGHTS, CA 95610-7620.

Phone: 1-213-884-4980 | Fax: 1-916-313-8558 | E-mail Address: office@upbra.net

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